

IT End-User Experience

Forum Member Criteria

- Responsible for strategy and operation of all aspects of global end-user experience functions
- Accountable for people, process, technology and budget

IT End-User Experience Sample Topics

- unified communications and collaboration
- next-generation technology / desktop delivery strategy
- associate provisioning, identity and access management, single sign on
- Windows10 deployment strategy
- service desk – KPIs, tools and technologies
- video and teleconferencing models and support
- software deployment strategies
- desktop monitoring and security
- VDI strategy
- mobility strategies
- file sync and share
- conference room technology

What We Offer

- membership in an elite, confidential, collaborative forum of End-User Experience leaders
- actionable insights that can be used to validate strategy or build internal consensus for change
- instantaneous access to broad peer network
- comprehensive benchmarking

Fee Structure

Annual membership fee;
please contact us for pricing details

Contact this practice

membership@knowledgeconnect.com · 914.763.2414